

NT Energy Bill Relief – Alternative Energy and Caravan Park Consent and Application Form – FY2026

NT Energy Bill Relief

Alternative Energy and Caravan Park

Eligible customers who live off-grid and produce their own electricity through a generator or solar system, or who reside in a caravan park, live in an embedded network, or pay for electricity through a rental agreement or similar arrangement, may be entitled to receive the National Energy Bill Relief. The National Energy Bill Relief is paid after the cost has been incurred and following the completion and lodgment of this form and supporting documentation/receipts.

What Alternative Energy Sources are included?

Alternative Energy sources include diesel fuel, unleaded fuel and deep cycle batteries for solar systems and electricity provided through a caravan park, or similar living arrangements.

Who can Receive Alternative Energy bill relief?

The National Energy Bill Relief is available to eligible NT customers who:

- Are not connected to the grid e.g. Does not receive an electricity bill in your name from Jacana Energy
- Incur costs associated with the supply of electricity (generator/solar system)
- Reside in a caravan park where electricity is supplied by the park (or similar living arrangements such as an embedded network)
- Can provide evidence of expenditure e.g. dated fuel/caravan park receipts including name or evidence where a deep cycle solar battery is used
- Pay electricity through a rental agreement
- Can provide evidence of having full financial responsibility over said electricity bill e.g. rental agreement/official documentation from landlord

What is the bill relief amount and when can I get it?

Customers who are eligible under the National Energy Bill Relief program will receive a maximum one-time reimbursement of \$150, for the cost of their alternative energy for the 2025-2026 financial year. Customers must apply for bill relief between 1 July 2025 and no later than 31 December 2025.

Are there any exclusions?

Alternative Energy bill relief is not available:

- If another eligible person in the household has claimed the bill relief for the same residence, for the same period
- For solar systems that generate credits and return electricity to the grid

How can bill relief be claimed?

Customers must complete and submit Alternate Energy form providing the following information:

- Consent to confirm required details
- Necessary official documentation showing financial responsibility of the bill (IF) paying through rental agreement.
- Tax invoice/s and receipts confirming electricity costs for the period claimed; and
- Vendor form if the customer has not previously applied for Alternative Energy Bill Relief.

How to fill in

Please use black or blue pen

Print in BLOCK LETTERS

Mark the empty boxes where appropriate with ✓ or X

Eligibility

To be eligible to receive the National Energy Bill Relief you must:

- Be applying for your principal place of residence; AND
- Be the energy account holder (unless you live in an embedded network or paying through rental agreement); OR
- Be living in a remote community, serviced by Indigenous Essential Services

Fields marked with an asterisk (*) are required.

SECTION 1: Your personal details *

Title *	<input type="checkbox"/> Mr	<input type="checkbox"/> Mrs	<input type="checkbox"/> Ms	<input type="checkbox"/> Other
First name(s) *		Middle name(s) *		
Last name *				
Date of birth *				

Gender *	<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Other
Country of birth *			
Do you identify as Aboriginal or Torres Strait Islander Australian? *			
<input type="checkbox"/> Aboriginal	<input type="checkbox"/> Torres Strait Islander	<input type="checkbox"/> I choose not to disclose	<input type="checkbox"/> No
SECTION 2: Your address *			
Principle place of residence *			
Street address *			
Suburb/Town *			
Postcode *		State/Territory *	
Postal address (if different to your residential address) *			
PO Box *			
Suburb/Town *			
Postcode *		State/Territory *	
Email *			
SECTION 3: Electricity *			
Electricity type *			
<input type="checkbox"/> Off-grid electricity from your own generator	<input type="checkbox"/> Off-grid electricity from your Solar System	<input type="checkbox"/> Provided by caravan park	
<input type="checkbox"/> Other (please specify): _____			
Date claiming from: ____/____/____		Date claiming to: ____/____/____	
Communication preferences *			
Email			<input type="checkbox"/> Yes
Post			<input type="checkbox"/> Yes
Home phone *		Mobile *	

SECTION 4: Declaration

I, _____ (insert full name)
solemnly and sincerely declare that:

1. All information provided in this application is true and correct;
2. I have attached the required supporting documents as detailed in and required by this application form;
3. I understand that if I do not provide the appropriate supporting documentation, my application may not be accepted by the Department of People, Sport and Culture;
4. You consent to the Department of People, Sport and Culture collecting, using and disclosing your personal information to other Northern Territory Government (NTG) agencies, NTG owned entities, Commonwealth Government agencies, approved vendors under the National Energy Bill Relief and contract service providers engaged by the NTG in relation to the National Energy Bill Relief for:
 - The purpose of determining or verifying your eligibility for the National Energy Bill Relief and managing any payments under the National Energy Bill Relief;
 - Business intelligence purposes in relation to the National Energy Bill Relief, such as for compilation or analysis of statistics, auditing purposes and seeking feedback;
 - The purposes of verifying your identity;
 - Requesting additional information to confirm your eligibility for the National Energy Bill Relief; and
 - Any other matters related to the administration of the National Energy Bill Relief;

This declaration is made at (location) *			
Full name *			
Signature *		Date *	
Full name of witness *			
Signature of witness *		Date *	
Office use only *	Vendor ID:		
SECTION 4: Required Documentation *			
The application form must be submitted with:		DOCUMENTS ATTACHED:	
1. A tax compliant invoice in your name noting the principal place of residence where the utility is consumed *	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. A receipt or bank statement showing payment by yourself for the electricity supply *	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

100 Point Identification Checklist

The documents supplied must add up to a minimum of 100 points and must show that you:

- Live in the Northern Territory
- Photo identification
- Are the account holder for electricity in your household

You must supply at least one document that shows you are an Australian citizen or that hold a permanent residency visa or that you hold a Medicare card (current and registered to your residential address) *

Australian citizens can provide:

Birth certificate (If your name has changed, please provide additional evidence supporting the name change e.g. Marriage certificate)	70
Birth certificate extract	25
Australian passport (current or expired within the last two years)	70
Australian citizenship certificate	70
Medicare card (current and registered to your NT residential address)	25

Permanent residents can provide:

International passport	40
Immigration card (Immi card)	40

Other Commonwealth Government documents to check visa conditions online (VEVO)	25
Medicare card (current and registered to your NT residential address)	25
Aboriginal and Torres Strait Islanders can also provide:	
Approved Aboriginal Corporations ID (with your name, date of birth and photo)	60
Certificate of Aboriginality	60
A statutory declaration confirming your identity written by someone you have known for at least a year. It must include all of your previous names and a clear passport-sized photo of yourself	40
Verification of identity form for Aboriginal and Torres Strait Islanders Special provision: Aboriginal and Torres Strait Islander applicants who are unable to provide 100 points of identification can request a Northern Territory Government Employee to verify their identity via the verification of identity form listed above.	100
You must supply at least one document that shows your current residential address.	
NT Driver's License	40
Australian Proof of Age card	40
Other government issued license or permit (e.g. firearms license or defence)	40
Government employee ID	40
Working with children clearance (Ochre card)	40
Department of Veterans Affairs (DVA Gold card)	40
Centrelink card	40
Reference letter from Aboriginal Corporation	30
NT motor vehicle registration certificate	25
Student photo ID card (Australian university)	25
Health care card	25
Bank card (Australian bank)	25
Basics card	25
Council rates notice	25
Utilities bill (less than 6 months old)	25
Phone bill (Australian provider)	25
Tax assessment notice	25
Lease; rental agreement	25
Australian marriage certificate	25

Change of name certificate	25
Your child's birth certificate	25

How to submit

Please check you have answered all the questions you need to, and that you have signed and dated this form and it has been witnessed. You must return all your supporting documents at the same time you lodge this application form. If you do not provide supporting documents this application will not be processed.

Email:

NTEnergy.BillRelief@nt.gov.au

In person

You can return your completed form and supporting documents in person at a NTG office:

- Milner – JHV2, Jape Home Maker Village, 356 Bagot Road, Milner
- Palmerston – Unit 1-2, 36 Georgina Crescent, Yarrowonga
- Katherine – 5 First Street, Katherine
- Alice Springs – 60 Hartley Street, Mwerre House, Alice Springs
- Nhulunbuy – 93 Chesterfield Circuit, Nhulunbuy
- Tennant Creek – 172 Paterson Street, Tennant Creek

If you need help

Visit a NTG shop front. Call 1800 296 900 or visit: nt.gov.au/energy-bill-relief