

ISSUED
23/09/2021

CUSTOMER ID
[REDACTED]

INVOICE NUMBER
[REDACTED]



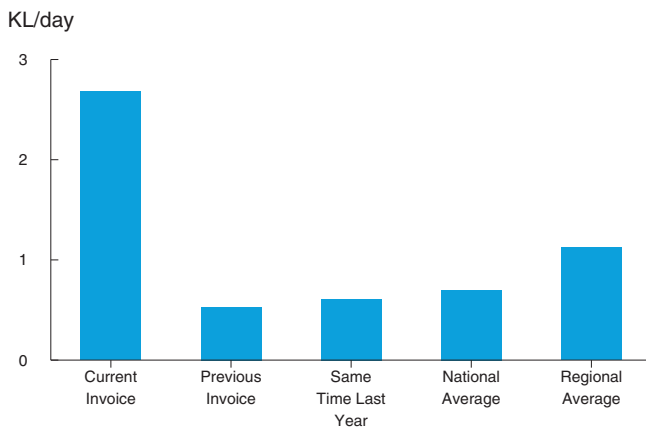
001-0830



YOUR ACCOUNT ACTIVITY

YOUR LAST BILL \$489.15CR	+	PAYMENTS/ ADJUSTMENTS \$100.00CR	=	BALANCE BROUGHT FORWARD \$589.15CR	+	NEW CHARGES \$336.45	=	TOTAL DUE \$252.70CR
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COMPARE YOUR DAILY AVERAGE WATER USAGE OVER TIME



Unfortunately your water use is above the Darwin average.

DUE DATE 14/10/2021

*** ACCOUNT IN CREDIT ***
*** NO PAYMENT REQUIRED ***

Total amount of GST included in current charges is: \$0.00

Effective 1 July 2021, water, sewerage and electricity tariffs have changed. New rates are shown on the back of your bill. For further information, please visit powerwater.com.au

EASY WAYS TO PAY



PowerWater
Go to powerwater.com.au to pay by credit card online.



BPAY®
Bpay® biller code: [REDACTED]
Ref: [REDACTED]



e-billing
Go to powerwater.com.au/e-billing to receive, view and pay your bills online.



Direct Debit
A convenient way to pay, powerwater.com.au/directdebit your bills online.

REMITTANCE ADVICE

CUSTOMER [REDACTED]
DUE DATE **14/10/2021**
TOTAL DUE **\$252.70CR**
CUSTOMER REFERENCE [REDACTED]
CONSUMER NUMBER [REDACTED]



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YOUR ACCOUNT DETAILS



NEW CHARGES

Meter Number	Read Type	Previous Read	Current Read	Consumption	Days	Tariff	Total
Water							
[Redacted]							
19V000969	Normal	00479	00519	40 kL	15	\$1.9613	\$78.45
19V000969	Normal	00519	00728	209 kL	78	\$2.0064	\$419.34
Supply Charge		16/06/2021 - 30/06/2021				\$0.819	\$12.29
Supply Charge		01/07/2021 - 16/09/2021				\$0.8379	\$65.36
Sub-total							\$575.44 A
Sewerage							
[Redacted]							
Supply Charge							
- DOMESTIC SEWERAGE 92 days @ \$2.315342 ,For Period: 01/07/2021 - 30/09/2021							\$213.01
Sub-total							\$213.01 B
Concessions							
NT Government - Water							-\$329.46
NT Government - Sewerage							-\$122.54
Sub-total							-\$452.00 C
NT Concession Scheme Balance							
Opening concession cap balance at 18-06-2021							\$279.12
Remaining concession cap balance at 30-06-2021							\$224.29
50% of Concession Cap has been used							
Opening concession cap balance at 01-07-2021							\$800.00
Remaining concession cap balance at 16-09-2021							\$525.37
Total New Charges							\$336.45 A + B + C
Payments							
27/07/2021	Payment Received - THANK YOU						-\$100.00

This year we are supporting

WATER NIGHT

and challenge you to join us!

Thurs 21 October 2021
12pm - 12am
No taps. One night only.

Scan the QR code to find out more.

Brought to you by

Sponsored by

Going away

If you are going on holidays or will be away for an extended period of time, call 1800 245 092 to make payment arrangements to ensure service is not interrupted in your absence.

Privacy

For information on your privacy rights go to powerwater.com.au/privacy or call 1800 245 092.

Difficulties paying your bill

We understand there are times when paying your bill is difficult. Power and Water is able to provide assistance to residential customers that are experiencing genuine financial difficulties. Please contact our Customer Service team to discuss payment options or for further information.

Meter reading

You need to provide safe and reasonable access for our meter readers to read your meter. If access isn't possible, you may be asked to read your own meter on our behalf or your usage may be estimated.

Customer contract

The Customer Contract provides you with information about your rights and obligations. To view, visit powerwater.com.au/customercontract or call our Customer Service team on 1800 245 092.

Concessions

To find out if you are eligible for a concession on your power, water and sewerage charges, please contact Territory Families on 1800 777 704.

Direct Debit

Go to powerwater.com.au to complete our online form or call 1800 245 092.

Internet

Go to powerwater.com.au to pay by credit card online. Available 24 hours a day, seven days a week.

Phone

Call 1800 644 849 to pay by credit card. Available 24 hours a day, seven days a week.

Customer Service Centre

1800 245 092 (8am to 5pm, Monday to Friday)

Life Threatening Emergencies

000 or 1800 245 090 (24 hours, 7 days)

In person

At any Australia Post outlet.

Post

Mail this slip and cheque (payable to Power and Water Corporation) to: Power and Water Corporation, GPO Box 3596, Darwin NT 0801

BPAY®

Pay using the online or telephone banking services of your financial institution.

Interpreter Service

13 14 50

Emergencies and Faults

1800 245 090 (24 hours, 7 days)

Centrepay

To arrange deductions, please call Centrelink.

Bpay® biller code: [Redacted]
Ref: [Redacted]

Web powerwater.com.au

Email customerservice@powerwater.com.au