



Avoid surprises!
You can set up regular payments via BPAY, Direct Debit and Centrepay to pay small amounts more frequently toward your electricity bill. To find out more, call us on 1800 JACANA (1800 522 262)



- Billing & General Enquiries**
1800 JACANA (1800 522 262)
- Network Faults & Outages**
1800 245 092 (24hrs - Power & Water Corp)
- Life Threatening Emergencies**
000 or 1800 245 090 (24hrs/7days)
- customercare@jacanaenergy.com.au
- www.jacanaenergy.com.au

Your Electricity Bill – Revised

Service Address:

Your Account Summary

Billing period: 1 January – 31 January 2022

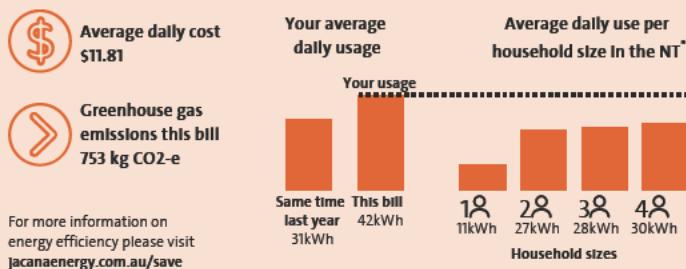
Balance brought forward	+	New charges	=	Total amount due (inc GST)
\$0.36 CR		\$205.16		\$204.80

For full details please refer overleaf.

Please Pay \$204.80

Due Date 20 Jul 2022

Your Usage Summary



Invoice Details

Account number **Pricing plan** Standard Residential

Tax invoice **Issue date** 24 Jun 2022



*This is calculated based on figures provided by the Australian Energy Regulator (AER) and is indicative only.

Jacana Energy ABN 65 889 840 667

Your Payment Options

Online or Phone
To pay by credit card please call 1800 JACANA (1800 522 262) or visit jacanaenergy.com.au/pay Ref: 01033786169

Direct Debit
To set one up today visit jacanaenergy.com.au/directdebit

Account number

Due date 20 Jul 2022

Cheque
Mail this slip with your cheque payable to Jacana Energy, GPO Box 1785, Darwin NT 0801

Post Billpay
In Person At any Australia Post office

Total amount \$204.80

Bill Code:
Ref:

Centrepay
Visit servicesaustralia.gov.au to add a new Centrepay deduction



Your service details

Service address [REDACTED]	Billing period 1 January — 31 January 2022	NMI [REDACTED]	Meter Numbers [REDACTED]	Meter read date 31 January 2022	Next approximate meter read date 28 February 2022
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Transactions summary since your last bill

Transactions	Amount (inc GST)
Opening balance	\$0.36 CR
Payments received	\$0.00
Balance brought forward	\$0.36 CR
New charges (incl GST of \$18.65)	\$205.16
Total charges (inc GST of \$18.65)	\$204.80

How we have worked out your bill

Electricity charges			Previous read (kWh)	Current read (kWh)	Total usage (kWh)	Unit price (\$ ex GST)	Total cost (\$ ex GST)
Meter number	Meter read type	Tariff					
[REDACTED]	Actual	Residential Flat Rate	0.000	1,311.927	1,311.927	x 0.2423000 =	\$317.88
[REDACTED]	Actual	Solar Feed In Tariff	0.000	21.142	21.142	x -0.0830000 =	\$1.75 CR
Supply charges					Number of days	Unit price (\$ ex GST)	Total cost (\$ ex GST)
Fixed Daily Charge					31	0.4776363	\$14.81
Other charges, discounts & adjustments					Units	Unit price (\$ ex GST)	Total cost (\$ ex GST)
NT Concession Scheme					1,311.930 kWh	0.0827280	\$108.53 CR
NT Concession Scheme (Calculation per day)					31 days	1.1581820	\$35.90 CR
Total charges (ex GST)							\$186.51
GST (on new charges)							\$18.65
Total charges (incl GST of \$18.65)							\$205.16

Concessions

You have used between 80-89% of your concession cap for the year.

Pay your bills with Centrepay

Use Centrepay to arrange regular deductions from your Centrelink payments to cover your electricity bills. For more information visit www.servicesaustralia.gov.au

Contact Information

Contact us

- Call us on 1800 JACANA (1800 522 262) for all your enquiries, our customer service hours are: Monday to Friday 8am to 6pm (except public holidays)
- Visit us online at www.jacanaenergy.com.au
- Write to us at Jacana Energy, GPO Box 1785, Darwin NT 0801
- Email us at customercare@jacanaenergy.com.au

Feedback, complaints & compliments

- Email feedback@jacanaenergy.com.au or call 1800 JACANA (1800 522 262)

Interpreter service

- Call 131 450

Υπηρεια Διερχμηνένων
Καλέστε το 131 450

Pelayanan Penerjemah Lisan
Hubungilah 131 450

Serbisyo ng Tagapagsalin sa wika
Tumawag sa 131 450

Aboriginal Interpreter
Service 131 450

Dịch vụ thông dịch
Hãy gọi số 131 450

口译服务
请致电 131 450

บริการคำพูด
โทร 131 450