

# NT Energy Bill Relief – Alternative Energy and Caravan Park Consent and Application Form

## NT Energy Bill Relief

### Alternative Energy and Caravan Park

Eligible customers who live off-grid and produce their own electricity from a Generator, Solar System or who reside in a Caravan Park or similar may be entitled to receive the National Energy Bill Relief. The National Energy Bill Relief is paid after the cost has been incurred and following the completion and lodgement of this form and supporting documentation/receipts.

### What Alternative Energy Sources are included?

Alternative Energy sources include diesel fuel, unleaded fuel and Deep Cycle Batteries for solar systems and electricity provided through a Caravan Park, or similar living arrangements.

### Who can Receive Alternative Energy bill relief?

The National Energy Bill Relief is available to eligible NT customers who:

- Have an approved eligibility status under the National Energy Bill Relief for the period in which the receipts/invoices are provided
- Are not connected to the grid e.g. receive an electricity bill from Jacana Energy
- Incur costs associated with the supply of electricity (Generator/Solar System)
- Reside in a Caravan Park where electricity is supplied by the Park (or similar living arrangements)
- Can provide evidence of expenditure e.g. dated fuel/caravan park receipts including name or evidence where a deep cycle solar battery is used
- Generates power for their own domestic consumption

### What is the bill relief amount and when can I get it?

Customers who are eligible under the National Energy Bill Relief program will receive a maximum of \$350 reimbursement for the cost of their alternative energy.

Customers must apply for bill relief between 1 July 2023 and no later than 31 March 2024.

### Are there any exclusions?

Alternative Energy bill relief is not available:

- To companies, businesses and organisations
- If another eligible person in the household has claimed the bill relief for the same residence, for the same period
- For Solar Systems that generate credits and return electricity to the Grid

## How can bill relief be claimed?

Customers must complete and submit Alternate Energy form providing the following information:

- Consent to confirm details
- Tax invoice/s and receipts confirming electricity costs for the period claimed; and
- Vendor form if the customer has not previously applied for Alternative Energy Bill Relief.

## How to fill in

Please use black or blue pen

Print in BLOCK LETTERS

Mark the empty boxes where appropriate with ✓ or ✗

## Eligibility

To be eligible to receive the National Energy Bill Relief you must be:

- Applied for your principle place of residence; AND
- Be the energy account holder (unless you live in an embedded network); AND
- Be a current member of the Northern Territory Concessions Scheme; OR
- Living in a remote community, serviced by Indigenous Essential Services; OR
- Receiving another eligible benefit.

Other eligible benefits include:

- all other Department of Veterans' Affairs (DVA) Gold Cards
- Carer Allowance
- Commonwealth Seniors Health Card
- Family Tax Benefit
- Health Care Card
- Low Income Health Care Card

Fields marked with an asterisk (\*) are required.

### SECTION 1: Your personal details \*

CRN (Centrelink Reference Number)\* or

DVA unique identification number or veteran file number\*

CRN:

DVA:

Title \*

☐ Mr

☐ Mrs

☐ Ms

☐ Other

First name(s) \*

Middle name(s) \*

Last name \*

Date of birth \*

<b>Gender *</b>	<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Other
<b>Country of birth *</b>			
<b>Do you identify as Aboriginal or Torres Strait Islander Australian? *</b>			
<input type="checkbox"/> Aboriginal	<input type="checkbox"/> Torres Strait Islander	<input type="checkbox"/> I choose not to disclose	<input type="checkbox"/> No
<b>SECTION 2: Your address *</b>			
<b>Principle place of Residence *</b>			
<b>Street address *</b>			
<b>Suburb/Town *</b>			
<b>Postcode *</b>		<b>State/Territory *</b>	
<b>Postal address (if different to your residential address) *</b>			
<b>PO Box *</b>			
<b>Suburb/Town *</b>			
<b>Postcode *</b>		<b>State/Territory</b>	
<b>Email *</b>			
<b>SECTION 3: Electricity *</b>			
<input type="checkbox"/> Off-grid electricity from your own generator	<input type="checkbox"/> Off-grid electricity from your Solar System	<input type="checkbox"/> Provided by caravan park	
<input type="checkbox"/> Other (please specify): _____			
Date claiming from: ____/____/____		Date claiming to: ____/____/____	
<b>Communication preferences *</b>			
<b>Email</b>			<input type="checkbox"/> Yes
<b>Post</b>			<input type="checkbox"/> Yes
<b>Home phone *</b>		<b>Mobile *</b>	

**SECTION 4: Declaration**

I, \_\_\_\_\_ (insert full name)  
solemnly and sincerely declare that:

1. All information provided in this application is true and correct;
2. I have attached the required supporting documents as detailed in and required by this application form;
3. I understand that if I do not provide the appropriate supporting documentation, my application may not be accepted by Territory Families, Housing and Communities;
4. You consent to Territory Families Housing and Communities collecting, using and disclosing your personal information to other Northern Territory Government (NTG) agencies, NTG owned entities, Commonwealth Government agencies (including Centrelink), approved vendors under the Scheme/s and contract service providers engaged by the NTG in relation to the Scheme/s for:
  - The purpose of determining or verifying your eligibility for the Scheme/s and managing any concessions under the Scheme/s;
  - Business intelligence purposes in relation to the Scheme/s, such as for compilation or analysis of statistics, auditing purposes and seeking feedback;
  - The purposes of verifying your identity;
  - Requesting additional information to confirm your eligibility for the Scheme/s; and
  - Any other matters related to the administration of the Scheme/s;
5. You authorise:
  - Territory Families, Housing and Communities to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of your Centrelink or Department of Veterans' Affairs customer details and concession card status to enable Territory Families, Housing and Communities to determine if you qualify for a concession, rebate or service.
  - Services Australia (the agency) to provide the results of that enquiry to Territory Families, Housing and Communities.
6. You understand that:
  - The agency will disclose personal information to Territory Families, Housing and Communities, including your name/address/payment type/payment status and concession card type and status to confirm your eligibility for the relevant concession/s.
  - This consent, once agreed to, remains valid while you are a customer of Territory Families, Housing and Communities unless you withdraw it by contacting Territory Families, Housing and Communities or the department.
  - You can get proof of your circumstances/details from the agency and provide it to Territory Families, Housing and Communities so your eligibility for the relevant concession/s can be determined.
  - If you withdraw your consent or do not alternatively provide proof of your circumstances/details, you may not be eligible for the concession/rebate/service provided by Territory Families, Housing and Communities.

<b>This declaration is made at (location) *</b>			
<b>Full name *</b>			
<b>Signature *</b>		<b>Date *</b>	
<b>Full name of witness *</b>			
<b>Signature of witness *</b>		<b>Date *</b>	
<b>Office use only *</b>	<b>Vendor ID:</b>		

**SECTION 4: Required Documentation \***

The application form must be submitted with:	DOCUMENTS ATTACHED:	
1. An tax compliant invoice in your name noting the principal place of residence where the utility is consumed *	<input type="checkbox"/> Yes	<input type="checkbox"/> No
2. A receipt or bank statement showing payment by yourself for the electricity supply *	<input type="checkbox"/> Yes	<input type="checkbox"/> No

**100 Point Identification Checklist**

The documents supplied must add up to a minimum of 100 points and must show that you:

- Live in the Northern Territory
- Are receiving an eligible Centrelink or Department of Veterans' Affairs benefit
- Are the account holder for electricity in your household

**You must supply at least one document that shows you are an Australian citizen or that hold a permanent residency visa or that you hold a Medicare card (current and registered to your residential address) \***

**Australian citizens can provide:**

Birth certificate (If your name has changed please provide additional evidence supporting the name change e.g. Marriage certificate)	70
Birth certificate extract	25
Australian passport (current or expired within the last two years)	70
Australian citizenship certificate	70
Medicare card (current and registered to your NT residential address)	25
<b>Permanent residents can provide:</b>	
International passport	40
Immigration card (Immi card)	40

Other Commonwealth Government documents to check visa conditions online (VEVO)	25
Medicare card (current and registered to your NT residential address)	25
<b>Aboriginal and Torres Strait Islanders can also provide:</b>	
Approved Aboriginal Corporations ID (with your name, date of birth and photo)	60
Certificate of Aboriginality	60
A statutory declaration confirming your identity written by someone you have known for at least a year. It must include all of your previous names and a clear passport-sized photo of yourself	40
TFHC verification of identity form for Aboriginal and Torres Strait Islanders	100
<b>Special provision:</b> Aboriginal and Torres Strait Islander applicants who are unable to provide 100 points of identification can request a Northern Territory Government Employee to verify their identity via the verification of identity form listed above.	
You must supply at least one document that shows your current residential address.	
NT Driver's License	40
Australian Proof of Age card	40
Other government issued license or permit (e.g. firearms license or defence)	40
Government employee ID	40
Working with children clearance (Ochre card)	40
Department of Veterans Affairs (DVA Gold card)	40
Centrelink card	40
Reference letter from Aboriginal Corporation	30
NT motor vehicle registration certificate	25
Student photo ID card (Australian university)	25
Health care card	25
Bank card (Australian bank)	25
Basics card	25
Council rates notice	25
Utilities bill (less than 6 months old)	25
Phone bill (Australian provider)	25
Tax assessment notice	25
Lease; rental agreement	25
Australian marriage certificate	25

Change of name certificate	25
Your child's birth certificate	25

## How to submit

Please check you have answered all the questions you need to, and that you have signed and dated this form and it has been witnessed. You must return all your supporting documents at the same time you lodge this application form. If you do not provide supporting documents this application will not be processed.

### Email:

[NTEnergy.BillRelief@nt.gov.au](mailto:NTEnergy.BillRelief@nt.gov.au)

### In person

You can return your completed form and supporting documents in person at a Territory Families, Housing and Communities office:

- Casuarina – Cascom Plaza Building 2B2, 17 Scaturchio St, Casuarina
- Parap – 16 Parap Road, Arnhemica House, Parap
- Palmerston – Unit 1-2, 36 Georgina Crescent, Yarrowonga
- Katherine – 5 First Street, Katherine
- Alice Springs – 60 Hartley Street, Mwerre House, Alice Springs
- Nhulunbuy – 93 Chesterfield Circuit, Nhulunbuy
- Tennant Creek – 172 Paterson Street, Tennant Creek

### If you need help

Visit a Territory Families Housing and Communities shop front. Call 1800 296 900 or visit:

[nt.gov.au/energy-bill-relief](https://nt.gov.au/energy-bill-relief)