# Alice Springs Liquor Accord





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1.0	1 January 2020	Yasmin Fairbrother	First version
2.0	22 February 2021	Philip Timney (Director)	Final version
2.1	2 December 2021	Craig Jervis	Sent to local licensees for feedback
2.2	26 August 2022	Philip Timney (Director)	Revised and endorsed

Acronyms	Full form
BDR	Banned drinker register
CCTV	Closed circuit television
NGO	Non-government organisation
NT	Northern Territory

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### 1. Introduction

The aim of this accord is to assist in the professional delivery of services through open communication amongst accord members and to contribute to the safety and wellbeing of the Alice Springs community by promoting the responsible service of alcohol and maintaining high standards of behaviour in and around licensed premises.

### 2. How it works

- Members must adhere to this agreement to maintain membership.
- Membership can be expanded if the existing members approve.
- Members must meet at least four times a year and work together to reduce alcohol-related crime and anti-social behaviour and improve the safety and appeal of the area.

#### 2.1. Accord members

Members of the Alice Springs Liquor Accord comprise representatives from participating licensed premises, NT Police, Licensing NT, Alice Springs Town Council, NT Chamber of Commerce, and any other relevant stakeholder.

Details of all accord members, including contact details, are listed at Appendix A.

# 2.2. Accord principles

Accord members aim to minimise alcohol-related harm by:

- allowing patrons to enjoy drinking socially, so long as they do not interfere with the rights and enjoyment of others;
- having zero tolerance for anti-social, violent, or other behaviour that risks the ongoing business of the licensee and/or the safety and wellbeing of staff, patrons and/or the general public;
- working with stakeholders to actively promote the accord, implement local solutions and improve community safety and wellbeing.

#### 2.3. Local area boundaries

Our local area is defined as: Alice Springs

# 3. Agreement by accord members

#### 3.1. Commitment from licensees

In addition to adhering to our legal obligations, including the *Liquor Act 2019*, our licence conditions, and the code of practice for the responsible promotion and service of alcohol, we will:

- actively promote 'Sober Bob' campaigns by distributing campaign material such as posters and coasters, and offering free post-mix to eligible patrons;
- encourage patrons to drink responsibly and offer alternatives such as free tap water and reasonably priced non-alcoholic drinks;

- ensure that our staff ask patrons who look 25 or younger for identification before serving them any alcohol;
- display the patron code of conduct (Appendix B) in our licensed premises;
- ask patrons to leave if they breach the patron code of conduct, and ban patrons who behave badly;
- keep the streets and doorways immediately around our premises clean;
- ensure that any rubbish in or near our premises is put in a bin/appropriately disposed of;
- make sure that queues are orderly and not too noisy, and that footpaths and laneways are kept clear:
- ensure that patrons do not leave our premises with alcohol or glass, unless our licence conditions allow it; and
- give our patrons information about transport options and help them arrange transport (e.g. by calling a taxi or trusted friend/family member on their behalf) if appropriate.

# 3.2. Commitment from local police

#### We agree to:

- maintain a visible presence as far as practicable at key locations;
- work proactively with accord members to improve community safety;
- work with stakeholders to enable efficient and effective delivery of alcohol management strategies;
- give timely and relevant advice to liquor licence holders and other relevant people and organisations about liquor licensing laws, conditions, and best practice; and
- regularly meet with stakeholders to discuss and resolve issues that affect the local area.

# 3.3. Commitment from Licensing NT

#### We agree to:

- work proactively with accord members to improve community safety;
- work with stakeholders to enable efficient and effective delivery of alcohol management strategies;
- give timely and relevant advice to liquor licence holders and other relevant people and organisations about liquor licensing laws, conditions, and best practice; and
- regularly meet with stakeholders to discuss and resolve issues that affect the local area.

#### 3.4. Coordinator

Coordinator Craig Jervis

**Deputy Coordinator** 

# 3.5. Additional Accord Objectives

In addition to the previously mentioned principles the accord also has the following objectives:

To meet a minimum of 4 times a year, desirably held at different venues;

Licensing NT will take minutes at meetings and distribute these amongst accord members as soon as practicable at the conclusion of each meeting;

- how often you will hold meetings, and where;
- how you will make, keep, and share meeting minutes and other accord records;

# Appendix A

### Licensed Members of this Accord

Venue / Outlet	Address	Representative
Alice Springs Prison Officers Social Club	Larapinta Drive	Paul Shaw
Alice Springs Turf Club	South Stuart Highway, Alice Springs	Tom Slattery
Club Eastside	28 Undoolya Road, East Side	Steven Yates
Gillen Club	57 Milner Road, Gillen	Ian McCormack
Longitude 131	Yulara Drive, Yulara	Adrian Levy
Stay at Alice Springs	11 Leichhardt Terrace, Alice Springs	
Diplomat Motel	20 Gregory Terrace, Alice Springs	Diana Sams
Mercure Alice Springs Resort	34 Stott Terrace, Alice Springs	
Gapview Resort Hotel	123 Gap Road, The Gap	Derrick Lumbard
Lasseters Hotel Casino	93 Barrett Drive, Desert Springs	Craig Jervis
Alice Springs Brewing Co	39 Palm Circuit, Alice Springs	Kyle Pearson
The Rock Bar	78 Todd Street, Alice Springs	Jo George
The Hanuman Restaurant Alice Springs	82 Barrett Drive, Desert Springs	Arif Budiman
Ti Tree Roadhouse	Lot 3 Stuart Highway, Ti Tree	Sue Graham
Aileron Roadhouse	Stuart Highway, Aileron	Gregory Dick
Milner Road Foodtown	30 Gason Street, Gillen	Mary Rodda
Eastside IGA	10 Lindsay Avenue, Alice Springs	Temba Ncube
Flynn Drive IGA	32 Flynn Drive, Gillen	Temba Ncube
Northside IGA	4 Hearne Place, Alice Springs	Temba Ncube
BSW – Beer Wine Spirits – Alice Springs	36-38 Hartley Street, Alice Springs	Jen Bent
Pigglys Supermarket	87 Gap Road, Alice Springs	Haydn Rodda
Liquorland Alice Springs	37-41 Railway Terrace, Alice Springs	Sunil Regmi

# Appendix B

Accord Partners - Non-Licensed members of this Accord

Department / Agency	Name	Signature
Licensing NT	Bernard Kulda	
	Chris Wade	
	Holly Sowerby	
	Mark Wood	
	Philip Timney	26.8.2022
NT Police	Antony Deutrom	
	Megan Blackwell	
	Adrian Kidney	
	Alex Brennan	
NT Hospitality	Alex Bruce	
Chamber of Commerce	Nicole Walsh	
Alice Springs Town Council	Matt Paterson	

# Appendix C - On Premise Patron Code of Conduct

On Premise Licensees will:

- Promote and display the Patron Code of Conduct contained below in their licensed venues; and
- Ask patrons to leave where they do not comply with the Patron Code of Conduct.

#### ON PREMISE PATRON CODE OF CONDUCT

The management of this venue is committed to providing you with a safe, enjoyable, and appealing environment.

By law, we are not allowed to serve people who are drunk.

We want to provide you with a great venue to respect and enjoy and we want our patrons to feel secure in the knowledge that they can come here to unwind and have fun without feeling threatened or at risk.

In order to do this, we expect our patrons to accept and adhere to our Patron Code of Conduct. Please read, accept, and adhere to our Patron Code of Conduct.

Adhering to this venue's Patron Code of Conduct means as a patron:

- 1. I will not enter this venue drunk;
- 2. I will not enter this venue under the influence of any illicit substances and I will not take illicit substances while at the venue;
- 3. I understand that I will be refused service if I appear to be drunk. If staff (including security) ask me to leave the venue I will do so immediately, I understand it is an offence to remain and I can be liable for a substantial on-the-spot fine;
- 4. I will respect this venue's dress code by wearing the appropriate attire at all times;
- 5. I will not be rude, abusive or act violently towards any other patron, venue staff or the Police;
- 6. I will support venue management not accepting anyone being verbally or physically assaulted, any acts of theft, vandalism or discrimination and illicit substance use on the venue's property;
- 7. I understand that I may be recorded on closed-circuit television cameras located inside and outside of the venue;
- 8. I will leave this venue in a quiet and orderly fashion and respect the people and the property of people who live close to our venue;
- 9. I understand that if I don't wish to accept this Patron Code of Conduct, I should not enter or remain in this venue;
- 10. I understand that drink spiking (with alcohol or any other drug) is illegal and will not be tolerated in this venue.

# Appendix D - Takeaway Customer Code Of Conduct

In selling takeaway alcohol Licensees will:

- Promote and display the Takeaway Customer Code of Conduct contained below in their retail bottleshops; and
- Will not serve customers who do not comply with the Takeaway Customer Code of Conduct.

The Management of this outlet is committed to providing a positive shopping experience for all customers. In order to do tis we ask our customers to respect and adhere to this Code of Conduct

#### TAKEAWAY CUSTOMER ON CODE OF CONDUCT

(to be finalised by the retail alcohol sector of the Accord members)

Adhering to this Code of Conduct means as a customer:

- I can provide evidence that I am over 18 years of age;
- I am not intoxicated when entering this outlet;
- I understand I will be refused service if I appear drunk;
- If asked by staff to leave the outlet I will do so immediately, in an orderly fashion, respecting other customers, staff and property;
- I will not be rude or aggressive to other customers or staff; and
- I understand that if I do not wish to accept this Customer Code of Conduct I should not enter or remain at this outlet.