

# Commercial Passenger Vehicles Information Bulletin – CPV50

## Infringement Amounts

### Introduction

The Department of Infrastructure, Planning and Logistics (the department) is responsible for the administration of the *Commercial Passenger (Road) Transport Act 1991* (the Act) and associated regulations which regulates commercial passenger vehicle operations in the Northern Territory.

Compliance with legislation is essential for the safety of drivers, passengers and the public.

The department has developed a table of infringements, including infringement amounts, applicable to the operation of Point-to-Point commercial passenger vehicles, please refer Attachment A. These infringements are prescribed in legislation and are critical for ensuring the safety and integrity of the commercial passenger vehicle industry.

Each infringement is subject to the Victims Levy for the purpose of s61 of the *Victims of Crime Assistance Act 2006*. This is in addition to the infringement amount i.e. if a taxi driver fails to display their identity card in a conspicuous place, the fine will be \$1,056 + \$40 Victims Levy.

Point-to-Point categories include:

- Taxis
- Private Hire Cars
- Minibuses
- Rideshare

All legislation relevant to the operation of commercial passenger vehicles in the Northern Territory can be found on the [Northern Territory Legislation](#) web page.

## General information

### Commercial Passenger Vehicle information

Information Bulletins and Forms: [www.nt.gov.au/driving/industry/](http://www.nt.gov.au/driving/industry/)  
Legislation: [www.legislation.nt.gov.au](http://www.legislation.nt.gov.au)

Motor Vehicle Registry information [www.mvr.nt.gov.au](http://www.mvr.nt.gov.au)

This Information Bulletin is a guide only and contains general information and requirements in relation to the CPV industry. This document should not be regarded as a strict interpretation of Northern Territory law.

## CPV Contact Details

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# Attachment A – Table of Infringements

## Commercial Passenger (Road) Transport Act 1991

Reference	Description	Amount
Section 21(2)	Operate a taxi within a taxi area not specified on the taxi licence	\$704
Section 26(2)	Charge fare that is higher than the maximum determined.	\$880
Section 26A(2)	Driver park or stand a taxi in a bus stop.	\$704
Section 37B(2)	Driver park, stand or ply's a private hire car not at an approved function or event.	\$704
Section 38E(2)	Operate a minibus within a minibus area not specified on the minibus licence.	\$704
Section 38K(2)	Driver park or stand a minibus in a bus stop.	\$704
Section 45(2)	Fail to comply with order of Director.	\$1,760
Section 47(3)	Operate omnibus route service in urban service area without urban service area licence.	\$704
Section 69(a)	Contravene or fail to comply with a direction or requirement of an inspector.	\$880
Section 69(b)	Furnish false information or wilful hinder, mislead, intimidate or threaten an inspector.	\$880
Section 71(1)	Use of a communications or dispatch network without approval from the Director.	\$1,760
Section 71(7A)	Communications or dispatch network provided false or misleading information to Director.	\$3,520
Section 71(8A)	Dispatch network failed to allow licence holder to participate in the use of the network.	\$704
Section 71(9)	Interfere with a network.	\$704
Section 72(2)	Failure to comply with the code of conduct.	\$352
Section 74(1)	Drive a commercial passenger vehicle without holding an identity card.	\$880
Section 79A(1)	Operate a commercial passenger vehicle in contravention to licence conditions.	\$1,232

## Taxis Regulations 1992

Reference	Description	Amount
Regulation 4(1)	Operator failed to maintain records related to the operation of the taxi.	\$1,760
Regulation 4(1A)	Operator of a multiple purpose taxi failed to record each journey entailing the carriage of a passenger in a wheelchair.	\$1,760
Regulation 4(2)	Operator failed to ensure that records are kept in a safe place and produced to an inspector when required.	\$1,760
Regulation 5(3)	Driver failed to display identity card in a conspicuous place.	\$1,056
Regulation 7(1)	Tout or solicit for passengers for a taxi.	\$528
Regulation 7A	Prevent another taxi driver from obtaining a hiring.	\$528
Regulation 9	Demand or collect separate fares from passengers.	\$528
Regulation 10A(1)	The driver of a multiple purpose taxi refused a request for a hiring entail the carriage of a wheelchair passenger.	\$1,760
Regulation 10A(3)	Driver of a multiple purpose taxi failing to record a journey entailing the carriage of a wheelchair passenger.	\$528
Regulation 11A(3)	Failure to give hirer receipt for deposit of pre-paid fare upon request.	\$352
Regulation 11A(5)	Fail to refund hirer excess paid for pre-paid fare.	\$352
Regulation 11A(6)	Fail to pay balance of pre-paid fare to taxi driver.	\$352
Regulation 11A(7)	Require payment using smartcard.	\$352
Regulation 13	Refuse passengers within seating capacity.	\$528
Regulation 15	Failing to notify hirer of arrival for hiring.	\$176
Regulation 16(1)	Failing to take shortest practicable route to destination unless specified by the passenger.	\$528
Regulation 16(2)	Failing to give prospective hirer correct fare information about proposed hiring.	\$528
Regulation 20(a)	Park taxi in a taxi rank not available for hire.	\$176
Regulation 20(b)	Driver failed to remain in the vicinity of taxi parked in a taxi rank.	\$528
Regulation 20(e)	Refusing hiring when parked in a taxi rank.	\$704
Regulation 21	Driver park or stand a taxi available for hire outside a taxi rank.	\$528

Reference	Description	Amount
Regulation 23(1)	Drive a taxi with a taximeter that does not conform to taximeter specifications.	\$704
Regulation 24	Driver failed to set taximeter to operate as soon as hiring commences.	\$352
Regulation 25	Operator of a taxi failing to keep the taximeter in good working order or have taximeter tested at least once per 12 month period.	\$704
Regulation 26(1)	Operator failed to comply with request by Director to provide taximeter for inspection by testing officer.	\$880
Regulation 27C(1)	Operator permitted taxi to operate without on-board system (security camera system).	\$880
Regulation 27C(2)	Operator failed to ensure on-board (security camera) system is functioning.	\$880
Regulation 27D	Operator failed to ensure camera surveillance signage is fitted to taxi.	\$880
Regulation 27E	Operator failed to ensure driver is competent to operate on-board (security camera) system.	\$880
Regulation 27F(1)	Driver failed to ensure on-board (security camera) system is functioning.	\$704
Regulation 27F(2)	Driver accepted a fare while the on-board (security camera) system is not functioning.	\$704
Regulation 27G(1)	Interfere with on-board (security camera) system.	\$1,760
Regulation 27H	Fit non approved security camera system in a taxi.	\$704
Regulation 27L(1)	Examine recording taken by on-board (security camera) system when not authorised.	\$880
Regulation 27L(3)	Authorised person examine recording from on-board (security camera) system for non authorised purpose.	\$880
Regulation 27M(1)	Authorised person failed to maintain register in relation to copying or examining recording from an on-board (security camera) system.	\$880
Regulation 27M(2)	Authorised person failed to make register available for inspection by an officer or Director.	\$880
Regulation 27N	Authorised person failed to make copy of recording from on-board (security cameras) system to an officer.	\$880
Regulation 27P	Fail to dispose of copy of recording taken from on-board (security cameras) system within 30 days.	\$880

Reference	Description	Amount
Regulation 28(1)	Use or consume intoxicating liquor or a prohibited substance in a taxi.	\$176
Regulation 28(3)	Carrying opened intoxicating liquor in a taxi.	\$176
Regulation 29(a)	Drivers accepted a hiring to purchase intoxicating liquor on behalf of another person.	\$880
Regulation 29(b)	Driver purchased intoxication liquor on behalf of a passenger.	\$880
Regulation 32(1)	Operate taxi with non-compliant roof sign.	\$352
Regulation 32(3)	Operate taxi with non-compliant illumination.	\$352
Regulation 34	Operator failed to supply information to Director.	\$1,760

## Minibus Regulations 1998

Reference	Description	Amount
Regulation 4(3)	Driver failed to display identity card in a conspicuous place in a minibus.	\$1,056
Regulation 5(1)	Operator failed to maintain records related to the operation of the minibus.	\$1,760
Regulation 5(2)	Operator failed to keep records at principal place of business.	\$1,760
Regulation 5(3)	Operator failed to provide records to an inspector.	\$1,760
Regulation 7A(1)	Driver charged a fare greater than that displayed.	\$880
Regulation 7B(1)	The driver of a multiple purpose minibus refused a request for a hiring by a network entail the carriage of a wheelchair passenger.	\$704
Regulation 7B(4)	Driver of a multiple purpose minibus failing to record all journeys entailing the carriage of a wheelchair passenger.	\$704
Regulation 9(1)	Touting or soliciting for passengers for a minibus.	\$528
Regulation 9(2)	Prevent another minibus driver from obtaining a hiring.	\$528
Regulation 11(a)	Park or leave minibus in a minibus rank not available for hire.	\$176
Regulation 11(b)	Driver failed to remain in the vicinity of minibus parked in a minibus rank.	\$528
Regulation 11(e)	Refusing hiring when parked in a minibus rank.	\$704

Reference	Description	Amount
Regulation 12(2)	Driver park or stand a minibus in a road or public place other than a minibus rank or approved place.	\$528
Regulation 14 (a)	Driver permitted passengers to be carried in excess of maximum number permitted to be carried.	\$528
Regulation 14(b)	Driver permitted passenger to be carried in part of minibus not designed to carry passengers.	\$528
Regulation 17(1)	Consume intoxicating liquor in a minibus.	\$176
Regulation 17(3)	Fail to comply with direction given by driver of a minibus.	\$176
Regulation 18C(1)	Operator permitted minibus to operate without on-board system (security camera system).	\$880
Regulation 18C(2)	Operator failed to ensure on-board (security camera) system is functioning.	\$880
Regulation 18D	Operator failed to ensure camera surveillance signage is fitted to minibus.	\$880
Regulation 18E	Operator failed to ensure driver is competent to operate on-board (security camera) system.	\$880
Regulation 18F(1)	Driver failed to ensure on-board (security camera) system is functioning.	\$704
Regulation 18F(2)	Driver accepted a hiring when the on-board (security camera) system is not functioning.	\$704
Regulation 18G(1)	Interfere with on-board (security camera) system.	\$1,760
Regulation 18H	Fit non approved security camera system in a minibus.	\$704
Regulation 18L(1)	Examine recording taken by on-board (security camera) system when not authorised.	\$880
Regulation 18L(3)	Authorised person examine recording from on-board (security camera) system for non authorised purpose.	\$880
Regulation 18M(1)	Authorised person failed to maintain register in relation to copying or examining recording from an on-board (security camera) system.	\$880
Regulation 18M(2)	Authorised person failed to make register available for inspection by an officer or Director.	\$880
Regulation 18N	Authorised person failed to make copy of recording from on-board (security camera) system to an officer.	\$880

Reference	Description	Amount
Regulation 18P	Fail to dispose of copy of recording taken from on-board (security cameras) system within 30 days.	\$880
Regulation 22(1)	Operator failed to provide information to Director.	\$1,760
Regulation 22(2)	Operator failed to provide information within specified time.	\$1,760

## Private Hire Car Regulations 1992

Reference	Description	Amount
Regulation 4(1)	Operator failed to maintain records related to the operation of the private hire car.	\$1,760
Regulation 4(2)	Operator failed to ensure that records are kept in a safe place and produced to an inspector when required.	\$1,760
Regulation 5	Driver use private hire car for hiring without pre-booked journey.	\$880
Regulation 6(3)	Refuse hiring when for hire at approved function or event.	\$528
Regulation 7	Touting or soliciting for passengers for a private hire car.	\$528
Regulation 9(1)	Driver park or stand a private hire car in a road or public place or on a lot off a road or public place.	\$528
Regulation 11(1)	Driver accepted a hiring to purchase intoxicating liquor on behalf of another person.	\$880
Regulation 11(2)	Driver purchased intoxication liquor on behalf of a passenger.	\$880
Regulation 11A(3)	Driver failed to display identity card in a conspicuous place.	\$1,056
Regulation 12(2)	Operator failed to supply information to Director.	\$1,760

## Ridesharing Regulations 2017

Reference	Description	Amount
Regulation 10	Fail to provide information relating to rideshare journeys to Director.	\$880
Regulation 11(1)	Driver accepted a journey for hire or reward other than through rideshare platform.	\$1,056

Reference	Description	Amount
Regulation 12	Drive a rideshare vehicle for hire or reward not approved by Director.	\$1,056
Regulation 13(1)	Failed to display rideshare label.	\$528
Regulation 14	Failing to take shortest practicable route to destination unless specified by the passenger.	\$528
Regulation 15	Driver accepted a hiring to purchase intoxicating liquor on behalf of another person.	\$880
Regulation 16	Touting or soliciting for passengers for a rideshare vehicle.	\$528
Regulation 17(1)	Advertising on rideshare vehicle indicating that the vehicle is available for hire or reward.	\$880
Regulation 18(1)	Driver stopped in a taxi/minibus rank or place reserved for private hire cars.	\$528

**Commercial Passenger (Miscellaneous Regulations) 1992**

Reference	Description	Amount
Section 8(2)	Driver used payment terminal programmed to exceed a fee that exceeds 5% of the fare.	\$352
Section 8(2)	Driver used payment terminal programmed to exceed a fee that exceeds 5% of the fare. (Body Corp).	\$1,760
Section 8(3)	Operator permits use of payment terminal programmed to exceed a fee that exceeds 5% of the fare.	\$352
Section 8(3)	Operator permits use of payment terminal programmed to exceed a fee that exceeds 5% of the fare. (Body Corp).	\$1,760
Section 8(4)	Imposing fee for the use of payment terminal that exceeds 5% of the fare.	\$352
Section 8(4)	Imposing fee for the use of payment terminal that exceeds 5% of the fare. (Body Corp).	\$1,760
Section 9(1)	Operator allowed unsafe vehicle to be made available for hire or reward.	\$2,640
Section 9(1)	Operator allowed unsafe vehicle to be made available for hire or reward. (Body Corp)	\$4,400
Section 9(2)	Operator/rideshare driver failed to ensure vehicle complies with minimum maintenance specifications.	\$2,640



Reference	Description	Amount
Section 9(2)	Operator/rideshare driver failed to ensure vehicle complies with minimum maintenance specifications. (Body Corp)	\$4,400
Section 9(3)	Drive vehicle for hire or reward knowing it is unsafe.	\$2,640
Section 10(1)	Smoke in a commercial passenger vehicle.	\$528
Section 11(1)	Refuse hiring only because the person is accompanied by an assistance animal.	\$880