

# Vacant property maintenance

The department cleans and maintains vacant public housing properties before you to move in.

Existing items in a vacant public housing properties have been maintained, cleaned, repaired or replaced if required. Items that need maintenance, but are not urgent, have been recorded and will be maintained in the future.

The department maintains public housing properties throughout the Northern Territory.

## What is vacant property maintenance?

Vacant property maintenance is the cleaning, repair or replacement of items already installed at a vacant property. It does not include improvements, such as installation or addition of new appliances or facilities.

## How is vacant property maintenance carried out?

The department assesses the condition of the property when previous tenants move out, and carries out cleaning and urgent maintenance to make sure the house is available for new tenants as soon as possible.

## What is the condition of a vacant property before a tenant moves in?

All vacant public housing properties that are ready to be re-tenanted have been cleaned and maintained before new people move in. The condition of a vacant public housing property will be in good repair, fit to live in and provides a healthy, secure and safe home for tenants. The condition will not be as brand new.



## Has the condition of the vacant public housing been recorded?

The condition of the public housing property is recorded at an ingoing property condition inspection. Tenants will be invited to attend this inspection.

If you are unable to attend this inspection, the department will provide you the ingoing property condition report and you will have an opportunity to agree or disagree with the recorded condition of the property.

## Where can I find more information

Contact your local Housing office or visit [dlghcd.nt.gov.au](http://dlghcd.nt.gov.au)

Greater Darwin (08) 8999 8814

Palmerston (08) 8999 4767

Arafura Region (08) 8995 5122

Alice Springs (08) 8951 5344

Katherine (08) 8973 8513

Tennant Creek (08) 8962 4497

Nhulunbuy (08) 8987 0533

