

Membership form

NT Concession Scheme and NT Seniors Recognition Scheme

When to use this form

This form is for NEW members only who are not currently a member of the NT Seniors Recognition Scheme and/or the NT Concession Scheme.

NT Concession Scheme applicants must complete Sections 1, 2, 3, 5, & 6 of this form.

NT Seniors Recognition Scheme applicants must complete Sections 1, 2, 4, & 6 of this form.

You must complete all sections of this form if you wish to apply for both schemes.

How to fill in

Please use black or blue pen

Print in BLOCK LETTERS

Mark the empty boxes where appropriate with a ✓ or a ✗

Eligibility

To be eligible for the NT Concession Scheme you must be:

- an Australian citizen or hold a permanent resident visa, and
- a current resident of the Northern Territory, and
- a recipient of an eligible means-tested Commonwealth Government pension, registered in the Northern Territory.

To be eligible for the NT Senior Recognition Scheme you must be:

- 65 years of age or older, and
- an Australian citizen or hold a permanent resident visa or a temporary visa holder with a Medicare card registered in the Northern Territory, and
- a current resident of the Northern Territory.



Supporting documents

You will need to provide supporting documents to help us confirm your identity and eligibility.

To confirm your identity a minimum of 100 points of identification documents must be submitted with this application and at least one form of photo identification.

If you are applying for the Northern Territory Concession Scheme

To confirm your eligibility the documents must show that you:

- are an Australian citizen or hold a permanent residency visa
- live in the Northern Territory, and
- are receiving an eligible Centrelink or Department of Veterans' Affairs benefit.

If you are just applying for the Northern Territory Seniors Recognition Scheme

To confirm your eligibility the documents must show that you:

- are 65 years of age or older, and
- are an Australian citizen or hold a permanent residency visa or a Medicare card registered to the NT, and
- live in the Northern Territory.

If we cannot confirm your eligibility and identity, we will ask you for more documents. See page 11 for further details.

Fields marked with an asterisk (*) are required.			
SECTION 1: Your personal details *			
Title *			
<input type="checkbox"/> Mr	<input type="checkbox"/> Mrs	<input type="checkbox"/> Ms	<input type="checkbox"/> Other
First name(s) *		Middle name(s) *	
Last name *			
Are you known by another name? *	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
If yes , please include: name at birth, name before marriage, previous married name, Aboriginal or skin name, alias, adoptive name, foster name.			

Date of birth *			
Gender *	<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Other
Country of birth *			
Do you identify as Aboriginal or Torres Strait Islander Australian? *			
<input type="checkbox"/> Aboriginal	<input type="checkbox"/> Torres Strait Islander	<input type="checkbox"/> I choose not to disclose	<input type="checkbox"/> No
What is your residency status? *			
<input type="checkbox"/> Australian Citizen	<input type="checkbox"/> Permanent Resident	<input type="checkbox"/> Temporary Visa Holder with Medicare card registered to the NT	
SECTION 2: Your contact details *			
Home phone *		Mobile *	
Residential address *			
Street address *			
Suburb/Town *			
Postcode *		State/Territory *	
Postal address (if different to your residential address) *			
PO Box *			
Suburb/Town *			
Postcode *		State/Territory	
Email *			
Communication preferences * How would you like to receive updates about the scheme? You can select either email or post. Please consider going paperless by choosing email.			
Email			<input type="checkbox"/> Yes
Post			<input type="checkbox"/> Yes
Would you like to receive notifications by SMS	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Alternative contact person name		
Alternative contact person phone		
SECTION 3: Household Information (required for NTCS applicants)		
Do you own or rent your primary place of residence?	<input type="checkbox"/> Own	<input type="checkbox"/> Rent
Is your residential property managed by a body corporate or owners collective or retirement village or do you have a shared water bill ?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Please tick ONE that is applicable		
<input type="checkbox"/> I live in a house		
<input type="checkbox"/> I live in a flat, unit, townhouse, apartment, duplex or triplex		
<input type="checkbox"/> I live in a retirement village or nursing home		
<input type="checkbox"/> I live in a caravan park or manufactured home pack		
<input type="checkbox"/> I don't have a fixed address		
Other (shed, demountable, room) please specify:		
Are you legally responsible for paying the water bill at your residential address? (this excludes units/houses that share a water bill)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please provide PAWA Customer Reference Number		
Please tick ONE that is applicable		
<input type="checkbox"/> I receive a bill directly from Power and Water		
<input type="checkbox"/> I do not pay for water or sewerage		
<input type="checkbox"/> I pay water through my body corporate as part of my body corporate fees or through a shared bill from Power and Water		
<input type="checkbox"/> I pay water through my retirement village fees		
<input type="checkbox"/> I am not connected to mains water or sewerage		
<input type="checkbox"/> I purchase water through a water carting service		

Other, (includes members who pay for water and sewerage under their rental agreement) please specify:			
Are you legally responsible for paying the electricity bill at your residential address?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Electricity provider		<input type="checkbox"/> Jacana	<input type="checkbox"/> Other
Customer Reference Number/ Meter ID or NMI			
Please tick ONE that is applicable			
<input type="checkbox"/> I receive an electricity bill			
<input type="checkbox"/> I do not pay for electricity			
<input type="checkbox"/> I use a Prepaid Meter - digital meter with a swipe card (Jacana)			
<input type="checkbox"/> I use a Prepaid e-Meter (Power and Water Corporation)			
<input type="checkbox"/> I use prepaid power tokens (narrow)			
<input type="checkbox"/> I use prepaid power tokens (wide)			
<input type="checkbox"/> Off-grid power supply			
Other (such as a carvan park) please specify:			
SECTION 4: Apply for the NT Seniors Recognition Scheme			
<p>To be eligible for the NT Senior Recognition Scheme you must be 65 years of age or older when you submit your application.</p> <p>If your membership is approved, your prepaid card will be issued within 20 working days via the postal address you have nominated. If you do not have a reliable postal address, you can nominate for your prepaid card to be delivered to your local Territory Families, Housing and Communities shopfront for collection.</p> <p>If you would like to collect your prepaid card from the Territory Families, Housing and Communities shop front, please nominate a collection location by ticking the box to the left in the below section. You understand that it is your responsibility to collect the prepaid card, failure to collect the card within 90 days may result in its cancellation.</p>			
<input type="checkbox"/> Casuarina - Cascom Plaza Building 2B2, 17 Scaturchio St, Casuarina			
<input type="checkbox"/> Parap - 16 Parap Road, Arnhemica House, Parap			
<input type="checkbox"/> Palmerston - Unit 1-2, 36 Georgina Crescent, Yarrowonga			

<input type="checkbox"/> Katherine – 5 First Street, Katherine			
<input type="checkbox"/> Alice Springs – 60 Hartley Street, Mwerre House, Alice Springs			
<input type="checkbox"/> Nhulunbuy – 93 Chesterfield Circuit, Nhulunbuy			
<input type="checkbox"/> Tennant Creek – 172 Paterson Street, Tennant Creek			
SECTION 5: Apply for the NT Concession Scheme			
To be eligible for the NT Concession Scheme you must receive one of the means tested Commonwealth pensions or income support.			
Are you a recipient of an eligible Commonwealth pension?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered yes, please select one of the following			
Department of Human Services (Centrelink)			
<input type="checkbox"/> Age Pension	<input type="checkbox"/> Carer Payment	<input type="checkbox"/> Disability Support Pension	<input type="checkbox"/> Parenting Payment (Single)
Customer Reference Number (CRN):			
Or Department of Veterans' Affairs (DVA)			
<input type="checkbox"/> Gold Card – TPI/War Widower/Widower		<input type="checkbox"/> Orange card - Pharmaceutical Benefits Card	
<input type="checkbox"/> Blue and maroon card - Pensioner Concession Card		<input type="checkbox"/> Green Card - Commonwealth Seniors Health Card	
DVA File Number:			
Spouse or defacto details			
This information is collected to assist in administering concessions where multiple NT Concession Scheme members reside at the same address.			
First name		Last name	
Date of birth		Gender	
Address (if different to above)			
Member number if applicable			

Details of any dependants (under 16 years of age)

This information is collected to enable eligible dependants of NT Concession Scheme members to receive concessions for spectacles.

Please supply additional details on an attachment if required

First name		Last name	
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Date of birth		Gender	
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Address (if different to above)	
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First name		Last name	
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Date of birth		Gender	
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Address (if different to above)	
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SECTION 6: Privacy Statement, Terms and Conditions and Unattested Declaration

I, _____ (insert full name)

1. All information provided in this application for membership to the NT Concession Scheme and/ or the NT Senior Recognition Scheme (the Scheme/s) is true and correct;
2. I am a Northern Territory resident and will reside, or have resided, in the Northern Territory for at least 183 days of this financial year;
3. I have attached the required supporting documents as detailed in and required by this application form;
4. I understand that if I do not provide the appropriate supporting documentation, my application may not be accepted by Territory Families, Housing and Communities;
5. I consent to Territory Families Housing and Communities collecting, using and disclosing my personal information to other Northern Territory Government (NTG) agencies, NTG owned entities, Commonwealth Government agencies (including Centrelink), approved vendors under the Scheme/s and contract service providers engaged by the NTG in relation to the Scheme/s for:

- a. The purpose of determining or verifying my eligibility for the Scheme/s and managing any concessions under the Scheme/s;
 - b. Business intelligence purposes in relation to the Scheme/s, such as for compilation or analysis of statistics, auditing purposes and seeking feedback;
 - c. The purposes of verifying my identity;
 - d. Requesting additional information to confirm my eligibility for the Scheme/s; and
 - e. Any other matters related to the administration of the Scheme/s;
6. If I have provided personal information of another individual to Territory Families, Housing and Communities, I warrant that I have informed the person to whom the personal information relates that the personal information will be provided to Territory Families, Housing and Communities, and of Territory Families, Housing and Communities' intended use of this personal information, and that I have obtained consent from all such persons to allow Territory Families, Housing and Communities to use and disclose their personal information in this manner;
7. I authorise:
- Territory Families, Housing and Communities to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable Territory Families, Housing and Communities to determine if I qualify for a concession, rebate or service.
 - Services Australia (the agency) to provide the results of that enquiry to Territory Families, Housing and Communities.
- I understand that:
- The agency will disclose personal information to Territory Families, Housing and Communities, including my name/address/payment type/payment status and concession card type and status to confirm my eligibility for the relevant concession/s.
 - This consent, once signed, remains valid while I am a customer of Territory Families, Housing and Communities unless I withdraw it by contacting Territory Families, Housing and Communities or the department.
 - I can get proof of my circumstances/details from the agency and provide it to Territory Families, Housing and Communities so my eligibility for the relevant concession/s can be determined.
 - If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession/rebate/service provided by Territory Families, Housing and Communities
8. I acknowledge that approved vendors of the Scheme/s may contact Territory Families, Housing and Communities to verify my personal information and eligibility for the Scheme/s;

9. I consent to Territory Families, Housing and Communities contacting me using any of the contact details I provided in this application for membership to the Scheme/s;
10. I understand that I can submit a request to Territory Families, Housing and Communities for access to or amendment of any of my personal information held by Territory Families, Housing and Communities;
11. I understand that I can withdraw my consent at any time by contacting Territory Families, Housing and Communities;
12. I understand that if I withdraw my consent, do not provide all relevant details as required or provide incorrect information, I may not be eligible for concessions or payments under the Scheme/s and my membership to the Scheme/s and any payment of concessions may cease;
13. I understand and agree that if any of my circumstances change and that change may impact my eligibility for the Scheme/s, I need to notify Territory Families, Housing and Communities and any other relevant authorities within 14 days of my circumstances changing;
14. I understand and agree that any concession or payment paid to me under the Scheme/s during a period when I am not eligible for the Scheme/s may be recovered by Territory Families, Housing and Communities as a debt due and owing;
15. I understand that it is my responsibility to claim any concessions I am entitled to under the Schemes within a reasonable time and to ensure that I am being correctly paid any concessions I am entitled to;
16. I understand that policies may change, and new policies may be introduced, from time to time in respect of the Scheme/s and I am responsible for ensuring compliance with all relevant policies made available by Territory Families, Housing and Communities at ntconcession.nt.gov.au;
17. I am aware that Territory Families, Housing and Communities may be contacted in the following ways in relation to the Scheme/s post to PO Box 37037, Winnellie NT 0821, phone 1800 777 704 or email to TFHC.NTConcessionandRecognition@nt.gov.au;
18. I have read the Member Rights and Responsibilities documentation available online at www.ntconcessions.nt.gov.au and fully understand my rights and responsibilities;
19. I understand that these terms and conditions supersede any other terms and conditions I have previously agreed to in respect of the Scheme/s;

This declaration is true and I know that it is an offence to make a declaration that is false in any material particular.

This declaration is made at (location) *			
Signature of member *		Date *	
Name of witness *			
Signature of witness *		Date *	

Supporting Documents - 100 Point Identification Checklist

The documents supplied must add up to a minimum of 100 points and you must have at least one document from - Part A and Part B. You must provide at least one form of photo identification.

Part A - You must supply at least ONE document that shows you are an Australian citizen or hold a permanent residency visa. If you are just applying for the NTSRS you can just supply your Medicare card for this section	
Australian citizens can provide:	
Birth certificate (If your name has changed please provide additional evidence supporting the name change e.g. Marriage Certificate)	70
Birth certificate extract	25
Australian passport (current or expired within the last two years)	70
Australian citizenship certificate	70
Medicare Card (current and registered to your NT residential address)	25
Permanent residents can provide:	
International passport	40
Immigration card (Immi card)	40
Other Commonwealth Government documents to check visa conditions online (VEVO)	25
Medicare Card (current and registered to your NT residential address)	25
Aboriginal and Torres Strait Islander can also provide:	
Approved Aboriginal Corporations ID (with your name, date of birth and photo)	60
Certificate of Aboriginality	60
A statutory declaration confirming your identity written by someone you have known for at least a year. It must include all your previous names and a clear passport-sized photo of yourself	40
TFHC Verification of identity form for Aboriginal and Torres Strait Islanders	100
Visa holders can also provide:	
Medicare Card (current and registered to your NT residential address)	25
Special provision	
Aboriginal and Torres Strait Islander applicants who are unable to provide 100 points of identification can request a Northern Territory Government Employee to verify their identity via the verification of identity form listed above.	
For more information visit www.ntconcessions.nt.gov.au	

Part B – You must supply at least ONE document that shows your current residential address	
NT Driver's Licence	40
Australian Proof of Age Card	40
Other government issued licence or permit (e.g. firearms licence or defence)	40
Government employee ID	40
Working with children clearance (Ochre Card)	40
Centrelink Card with reference number	40
Department of Veterans Affairs (DVA) card	40
NT Concession Scheme Member Card (for previous member cancelled within the last 12 months)	40
NT Seniors Recognition Scheme Prepaid Card (for previous member cancelled within the last 12 months)	40
Reference letter from Aboriginal Corporation	30
NT motor vehicle registration certificate	25
Student photo ID card (Australian university)	25
Health care card	25
Bank card (Australian bank)	25
Basics card	25
Council rates notice	25
Utilities bill (less than 6 months old)	25
Phone bill (Australian provider)	25
Tax assessment notice	25
Lease; rental agreement	25
Australian marriage certificate	25
Change of name certificate	25
Your child's birth certificate	25

How to submit

Please check you have answered all the questions you need to, and that you have signed and dated this form and it has been witnessed. You must return all your supporting documents at the same time you lodge this application form.

If you do not provide supporting documents this application will not be processed.

In person

You can return your completed form and supporting documents In person at a Territory Families, Housing and Communities office:

- Casuarina – Cascom Plaza Building 2B2, 17 Scaturchio St, Casuarina
- Parap – 16 Parap Road, Arnhemica House, Parap
- Palmerston – Unit 1-2, 36 Georgina Crescent, Yarrowonga
- Katherine – 5 First Street, Katherine
- Alice Springs – 60 Hartley Street, Mwerre House, Alice Springs
- Nhulunbuy – 93 Chesterfield Circuit, Nhulunbuy
- Tennant Creek – 172 Paterson Street, Tennant Creek

Mail to us

NT Concession and Recognition Unit, Territory Families Housing and Communities, PO Box 37037, Winnellie NT 0821

By email

TFHC.NTConcessionandRecognition@nt.gov.au

If you need help

Visit a Territory Families Housing and Communities shop front. Call 1800 777 704 or visit www.ntconcessions.nt.gov.au