

Number Plates for Commercial Passenger Vehicles

Number Plates for CPVs

All number plates issued for commercial passenger vehicles (CPVs) have a regulatory purpose to identify the category of operation and are subject to the use and operation of a vehicle under the *Commercial Passenger (Road) Transport Act*.

Some categories of CPV can display particular or personalised plates, which allow you to personalise the look of your number plates whilst they remain a special CPV number plate. There are a number of different options available, depending on your vehicle, and the type of commercial operation being undertaken.

With the deregulation of the Courtesy Vehicle Category, businesses who provide a courtesy service will no longer be required to have CPV number plates and will only require general issue number plates.

The new Ridesharing Category will also not require CPV number plates and will only require general issue number plates.

CPV categories approved to have personalised plates

Personalised and particular number plates are available for the following CPVs:

- Limousine
- Minibus
- Motor Omnibus
- Private Hire Car
- Special Function Vehicle
- Tourist Vehicle

Some CPV categories of operation do not allow personalised number plate options; these include taxi, substitute taxi, multiple purpose taxi and special passenger vehicle.

For the types of number plates that are available for CPVs, please refer to Attachment A.

What you can't have on CPV number plates

Some letter and number combinations may not be permitted. Also the first number or letter on a plate or the first number or letter after a prefix may not be an "O" or zero, e.g. 010-OIO.

Any plate that has a corporate company name or is trade-marked cannot be ordered unless the owner of the company orders it and the plate is to be displayed on a vehicle registered in the company name e.g. QANTAS.

All plate orders are accepted subject to approval of the Registrar. Obscene, blasphemous, racially offensive, sexually explicit, violent or discriminatory plate combinations will not be approved. The plate must stand on its own as being acceptable to the community.

Ordering personalised CPV number plates

To order personalised or particular number plates, complete the application form CPVF22 and lodge it at your nearest MVR office. Plates must be paid for when ordering. No refunds will be given unless the application is not approved, or there are extenuating circumstances.

For further information please contact your local MVR office.

Conditions of Use

1. All number plates remain the property of the Registrar of Motor Vehicles (the Registrar). You are paying a fee for the right to display particular or personalised number plates only, and not for the purchase of the number plates.
2. All plates ordered must be affixed to a current NT registered vehicle within 12 months of notification that the plates are available for collection. This period may be extended for a further 12 months by applying to the Registrar prior to the expiry date. If the extension is approved an administrative fee will be payable.
3. If the registration of the vehicle is allowed to lapse, you will retain the right to display the plate for 12 months. This period may be extended for a further 12 months by applying to the Registrar prior to the expiry date. If the extension is approved an administrative fee will be payable.
4. All plate applications are accepted subject to approval of the Registrar. Obscene, blasphemous, racially offensive, sexually explicit, violent or discriminatory plate combinations will not be approved.
5. The reasons a customer gives for wanting a certain plate are completely irrelevant as to whether or not the plate is acceptable. The plate must stand on its own as being acceptable to the community.
6. If complaints are received regarding a personalised number plate then the Registrar may choose to withdraw the plate from circulation and offer the owner an alternative number or a refund of their personalised plate fee.
7. Where an application for a specific sequence has been rejected, the applicant may either apply for a refund of the fee or submit an alternative choice.

Faulty and Faded Number Plates

Customers who have faulty or faded number plates on their vehicles are required to either apply for a remake of the number plates or have the plates changed to a new number.

If the Registrar determines that the number plates have deteriorated as a result of poor quality workmanship in the manufacturing process, then a remake or a new set will be issued for no charge, providing that the number plates fall within the respective warranty period.

Where the plates paint has faded, weathered or deteriorated, there has been no damage from stone chips, no other physical damage to the plate is evident, and the plate has exceeded the warranty period, then the plate will be replaced with a new number from general issue without charge.

Important Note: If the customer wishes to retain the same number, the remake fee will apply unless the replacement is claimed under warranty.

Damaged or Defaced Plates

If you have damaged or defaced number plates on your vehicle, you are required to either apply for a remake of the number plates or have the plates changed to a new set of general issue number for the prescribed fee.

However, if the Registrar determines that the number plates are faulty as a result of poor quality workmanship in the manufacturing process, then a remake or a new set of plates will be issued for no charge.

Stolen Number Plates

If your plates are stolen you must report the theft to the Police and provide a PROMIS card number issued by the NT Police to the Registrar, and complete the form *M2 – Application for Change of Details*.

The stolen number plates will be replaced by general issue number plates free of charge. Should you wish to retain your original number plate then you can apply for a remake of the plate upon payment of the prescribed fee.

Remaking Plates

All CPV number plates may be remade by completing an application and paying the prescribed fees.

How long do I have to wait?

You should allow a period of four to six weeks for the number plates to be manufactured, processed and sent to the requested MVR office for collection. During times of high demand (e.g. Christmas) this may take longer.

Resources

Contact Details		
	Commercial Passenger Vehicles Branch	Motor Vehicle Registry
Telephone:	08 8924 7580	1300 654 628
Email:	cpv.admin@nt.gov.au	mvr@nt.gov.au
Web:	www.nt.gov.au/driving/industry	www.nt.gov.au/driving
Postal Address:	GPO Box 2520, Darwin NT 0801	GPO Box 530, Darwin NT 0801

This Information Bulletin is a guide only and contains general information and requirements in relation to the CPV industry. This document should not be regarded as a strict interpretation of Northern Territory law and In-Service Vehicle Maintenance Standards.

Attachment A – Types of Available CPV Licence Plates

Sample of Number Plate	Requirements	Display
Taxi		
	Regulatory Taxi 372 mm x 133 mm TAXI and up to 3 numerals	NT OUTBACK AUSTRALIA Green / White
	Regulatory Substitute Taxi* 372 mm x 133 mm SUB and up to 3 numerals	NT OUTBACK AUSTRALIA Ochre / White *used in conjunction with other Substitute Taxi plate
	Regulatory Substitute Taxi* 190 mm x 133 mm Up to 3 numerals	NT – TAXI (on top) *used in conjunction with other Substitute Taxi plate
Private Hire		
	Regulatory Private Hire 372 mm x 133 mm PH with up to 3 numerals	NT OUTBACK AUSTRALIA Blue / White
	Personalised Private Hire 372 mm x 133 mm Up to 6 characters with optional diamond	PH (on side) Choice of either: NT NATURE TERRITORY NT OUTBACK AUSTRALIA Blue / White
Minibus		
	Regulatory Minibus 372 mm x 133 mm Up to 4 numerals	NT – MINIBUS (on bottom) MB (on side) Green / Yellow
	Personalised Minibus 372 mm x 133 mm Up to 6 characters with optional diamond	NT – MINIBUS (on bottom) Green / Yellow

Sample of Number Plate	Requirements	Display
Motor Omnibus		
	Regulatory Motor Omnibus 372 mm x 133 mm Up to 4 numerals	MO (on side) NT OUTBACK AUSTRALIA Blue / Gold
	Personalised Motor Omnibus 372 mm x 133 mm Up to 6 characters with optional diamond	MO (on side) Choice of either: NT NATURE TERRITORY NT OUTBACK AUSTRALIA Blue / Gold
Tourist Vehicle		
	Regulatory Tourist Vehicle (1) 372 mm x 133 mm TV with up to 3 numerals	NT OUTBACK AUSTRALIA Crocodile Graphic White / Green
	Regulatory Tourist Vehicle (2) 372 mm x 133 mm TV with up to 3 numerals	NT OUTBACK AUSTRALIA Frilled Neck Lizard Graphic White / Green
	Personalised Tourist Vehicle 372 mm x 133 mm Up to 6 characters with optional diamond	TV (on side) Choice of either: NT NATURE TERRITORY NT OUTBACK AUSTRALIA White / Green
	Regulatory Tourist Vehicle - Motorcycle 215 mm x 97 mm	TV (on left) White / Green
Limousine		
	Regulatory Limousine 372 mm x 133 mm LV with up to 3 numerals	NT LIMOUSINE (on bottom) White / Blue
	Personalised Limousine 372 mm x 133 mm LV with up to 6 characters with optional diamond	NT LIMOUSINE (on bottom) White / Blue

Sample of Number Plate	Requirements	Display
Special Passenger Vehicle (unless exempt)		
	Regulatory Special Passenger Vehicle 372 mm x 133 mm SPV with up to 3 numerals	NT OUTBACK AUSTRALIA White / Orange
	Personalised Special Passenger Vehicle 372 mm x 133 mm Up to 6 characters with optional diamond	SPV (on side) Choice of either: NT NATURE TERRITORY NT OUTBACK AUSTRALIA White / Orange
	Regulated Special Passenger - Motorcycle 215 mm x 97 mm	SPV (on left) White / Orange
Special Function Vehicle		
	Regulatory Special Function Vehicle 372 mm x 133 mm SF with up to 3 numerals	NT SPECIAL FUNCTION (on bottom) White / Black
	Personalised Special Function Vehicle 372 mm x 133 mm SF with up to 6 characters with optional diamond	NT SPECIAL FUNCTION (on bottom) White / Black
	Regulatory - Motorcycle Special Function Vehicle 215 mm x 97 mm SF with up to 3 numerals	SF (on left) White / Black
Rideshare Vehicle		
<p>Ridesharing vehicles will display a general issue number plate instead of a dedicated Commercial Passenger Vehicle number plate.</p> <p>For further information on the types of number plates, refer to www.nt.gov.au/driving/registration.</p>		