

Local Liquor Accord Agreement - Katherine

Katherine – Northern Territory

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1.0	17 December 2021	Matthew Cullen	Marked up changes submitted
2.0	17 October 2023	Sarah Andrews	Slight change to NT Police initiatives to make it consistent across all Accords

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1. Introduction

This Liquor Licensees' Accord ('the Accord') has been developed to assist in meeting the needs and expectations of the Katherine community which has the right to enjoy licensed pubs, community clubs and surrounding precincts free of alcohol-related harm.

The Accord wants Katherine to have an exciting, diverse and safe social life, and recognises that licensed premises play an important role in this. Katherine Licensees must be able to compete freely, however this should be balanced to avoid excessive alcohol consumption which can lead to anti-social behaviour and other alcohol-related harm. Members of the Accord are members of the Katherine community and they too want a safe and happy place for their families to live.

2. How it works

The Katherine Liquor Licensing Accord is a voluntary commitment. To gain acceptance as a member, a Licensee must demonstrate adherence to all the criteria detailed in the Accord. Membership is open to any Licensee, or representative, of licensed premises in Katherine.

2.1. Accord members

Members of the Katherine Liquor Accord consist of one representative from each of the licensed premises listed at Schedule 1.

2.2 Accord Advisers

Permanent Advisers:

- a) one representative of the Northern Territory Police; and one representative of NT Licensing.
- b) Temporary Advisers may be invited to Accord meetings at times.
- c) Advisers are not entitled to a vote if a ballot needs to be taken.

2.3 Accord Coordinator

Information about the Accord Coordinator, for the purposes of the Liquor Act, is at Schedule 1.

2.4 Monitoring and Review of Accord

Accord Members will:

- 1. monitor and evaluate the progress of the Accord;
- 2. peer review any Member who breaches Accord principles, objectives, strategies or Code of Practice (Schedule 2); and
- 3. review this Accord document every two years or more often as necessary.

2.5 Frequency of meetings

Members will meet a minimum of 4 times a year.

2.6 Accord area

The Katherine precinct area - a designated area under the Liquor Act.

3. Accord principles

The following principles have been adopted by Licensees in order to reduce individual and social harms by:

- allowing patrons to enjoy drinking socially as long as they do not interfere with the rights and enjoyment of others;
- meeting responsibilities to individuals and the community by upholding the responsible service of alcohol philosophy;
- providing and maintaining a safe and secure environment for patrons, staff and the general community;
- zero tolerance to anti-social and violent behaviour; and
- building partnerships with other stakeholders to develop, implement and support local solutions to improve community safety and reduce alcohol-related harm generally.

4. Accord Objectives

In order to meet the principles of the Accord, Licensees are committed to:

- a zero tolerance approach towards anti-social and violent behaviour in and around their licensed premises;
- the responsible service of alcohol in licensed premises;
- ensuring safety and security within the licensed premises and as far as reasonably practical, external to the licensed premises;
- improving the general amenity of Katherine; and
- a flexible approach to working with other stakeholders in order to deal with emerging issues linked to alcohol-related harm.

5. Accord Strategies

The following strategies have been identified by Licensees as a standard of responsible management within the Katherine area.

5.1 Responsible Service of Alcohol

Sober Bob Campaign:

- Licensees will actively support local 'Sober Bob' campaigns by promoting campaign material such as posters and coasters and offering free post-mix to eligible patrons.

No underage drinking:

- Staff will actively monitor all patrons to ensure they are not underage, by checking proper proof of age identification.
- Younger patrons without proper identification will be refused service of alcohol.

- Patrons who present fake identification or have in their possession identification of another person, will have the identification seized and forwarded to Licensing NT.
- Approved liquor licensing signage must be prominently displayed.

No intoxicated persons:

Staff will:

- Refuse service of alcohol to any patron showing signs of being unduly intoxicated, or has reasonable grounds to believe the patron is on the banned drinkers register.
- Encourage patrons to drink responsibly and offer alternatives such as water and non-alcoholic drinks.
- Ensure bottled water is available for purchase and free tap water is available for patrons.
- Notify the Duty Manager and crowd controllers (where applicable) of patrons who are showing signs of being unduly intoxicated so that crowd controllers can monitor and manage the situation.
- Licensees and staff (including crowd controllers) are to refuse entry to all patrons showing signs of being unduly intoxicated and where possible, inform other licensed venues located within Katherine if they suspect these patrons will try to enter or purchase from their venue.
- Restricting activities that encourage drinking excessively.

Licensees agree to:

- Prohibit the use of promotions or advertising that encourages excessive alcohol consumption.
- Ensure promotions or functions are not designed to attract underage patrons.
- Serve drinks at standard measures.
- No serving of doubles unless explicitly requested by the patron consuming the drink.
- Comply with the "Code of Practice to assist in the Responsible Promotion of Alcohol" contained in Schedule 2 of this document.

Training:

- Licensees, nominees and staff will complete a "responsible service of alcohol" course and complete the Northern Territory RSA refresher course every three (3) years thereafter whilst still employed at any licensed premises

5.2 Safety and security

Provision of a safe environment:

- Licensees should discourage drinks in toilets or on the dance floor to reduce both intentional and accidental injuries.
- Licensees to prohibit or restrict the use of glass containers in licensed premises where it poses a significant risk of harm.
- Licensees to consider installing and operating CCTV on premise if it is not a condition of Liquor Licence and ensure it is operating correctly at all times.
- Trained first aid staff will be on the premises during trading hours.

Provision of qualified and experienced crowd controllers:

- Where applicable, the Licensee will ensure the provision of qualified and experienced crowd controllers in accordance with licence conditions.
- The Licensee will ensure that any crowd controllers hold a current crowd controller endorsed security licence.
- Ensure appropriate identification is worn by the crowd controller at all times and all required information is noted in an appropriate logbook at the start of each shift.
- All crowd controllers to enter full details of any incident into a security incident log book, including information on the date, time and nature of the incident and the action taken by staff and management.
- The security incident logbook will be made available to Police and Licensing upon request.

Relationship with other authorities:

- Close liaison and co-operation will be maintained with Police and Licensing NT on measures to improve public safety in and around licensed premises.

Patron Code of Conduct:

Licensees will:

- Display the Patron Code of Conduct (Schedule 3) in their licensed premises;
- As far as reasonably possible, ask patrons to leave when they do not comply with the Patron Code of Conduct; and
- If a patron fails to comply with the Patron Code of Conduct on more than one occasion, the Licensee will ban that patron from their venue for a minimum of one month.

5.3 Improving the amenity of Katherine

Licensees as 'good neighbours':

- All licensed premises and Licensees to operate as a "good neighbour" and have a genuine desire to respond to complaints and concerns of other traders/residents in Katherine by having a complaint procedure in place.
- Each venue is to be pro-active in cleaning up the streets and doorways immediately around the venue.

Entering licensed premises:

- Licensees will ensure patrons dispose of open containers of alcohol in rubbish containers, prior to patrons entering the licensed premises.
- Licensees to ensure any litter or waste identified within close proximity is picked up and disposed of in rubbish containers.
- Licensees will monitor patrons waiting to enter the licensed premises to ensure that patrons do not impact on the amenity of the area.

Leaving the licensed premises:

- Licensees will make all endeavours to ensure patrons do not leave the licensed premises with alcohol or glass (unless takeaway alcohol is permitted under licence conditions).
- All patrons have access to information on transport options when leaving the venue, including directions to a taxi rank, contacting the taxi company to arrange pickup for the patron or the patron has access to a public phone.

5.4 Encouraging the growth of a more responsible drinking culture in Katherine

Licensees will:

- Where eligible, work towards Good Sports accreditation.
- Display campaign material promoting responsible drinking and other harm reduction initiatives.
- Support Advisers and service providers, where appropriate, with other liquor supply control, alcohol harm reduction and alcohol harm prevention measures.

6. Katherine Police

Agree to:

- Maintain a visible presence on the streets on weekends and at other key times (e.g. Show Weekend, Katherine Races, New Year's Eve); and
- Work with Licensees and Licensing NT to implement the Accord and improve community safety.
- Provide support and randomly patrol at key times and locations identified by Accord members.

7. Licensing NT

Licensing NT agrees to:

- Work with Licensees and Police to implement the Accord and improve community safety;
- Support the Katherine Accord by providing advice to all liquor licence holders as to relevant liquor licensing laws; and
- Meet with Licensees and Police to discuss and resolve relevant issues that impact on the Katherine community.

8. Compliance with all laws

- Licensees must comply with all relevant laws pertaining to the operation of their businesses, and acknowledge that this Accord does not in any way limit any obligations and responsibilities under such laws.

Schedules

Schedule 1: Members and Coordinator of the Katherine Liquor Licensees' Accord

VENUE (including Address)	NAME	SIGNATURE
Katherine Country Club Inc		
Katherine Club		
Stuart Hotel		
Katherine Hotel		
BWS		
Boab Caravan Park		
Riverview Caravan Park		
Knotts Crossing Resort		
Contour Hotel		
Paraway Motel		
5 Star Store		

Accord Partners

Agency / Stakeholder	NAME	SIGNATURE
Licensing NT		
NT Police		
Hospitality NT		
Clubs NT		

Katherine Liquor Licensees' Accord Coordinator

Cassandra Harney

Licensee, Katherine Hotel

mail@katherinehotel.com.au

Schedule 2: Code of Practice to assist in the responsible promotion of alcohol

Available from:

https://industry.nt.gov.au/_data/assets/pdf_file/0008/943892/code-practice-responsible-advertising-promotion-liquor.pdf

Schedule 3: Patron Code of Conduct

- The management of this venue is committed to providing you with a safe, enjoyable and appealing environment.
- By law, we are not allowed to serve people who are drunk (as defined by law in the Northern Territory).
- We want to provide you with a great venue to respect and enjoy and we want our patrons to feel secure in the knowledge that they can come here to unwind and have fun without feeling threatened or at risk.
- In order to do this, we expect our patrons to read, accept and adhere to our Patron Code of Conduct.

Adhering to this venue's Patron Code of Conduct means that as a patron you agree:

1. I will not enter this venue drunk;
2. I will not enter this venue under the influence of any illicit substances and I will not take illicit substances while at the venue;
3. I understand that I will be refused service if I appear to be drunk. If staff (including security) ask me to leave the premises I will do so immediately. I understand it is an offence to remain and I can be liable for an on-the-spot monetary fine;
4. I will respect this venue's dress code by wearing the appropriate attire at all times;
5. I will not be rude, abusive or act violently towards any other patron, venue staff or the Police;
6. I will support venue management not accepting anyone:
 - a. being verbally or physically assaulted,
 - b. committing any acts of theft, vandalism or discrimination; or
 - c. using illicit substances on the venue's property;
7. I understand that I may be recorded on closed-circuit television cameras located inside and outside the venue;
8. I will leave this venue in a quiet and orderly fashion and respect the people and the property of people who live close to our venue;
9. I understand that if I don't wish to accept this venue's Patron Code of Conduct, I should not try to enter or remain in this venue;
10. I understand that drink spiking is illegal and is not tolerated in this venue. Drink spiking is adding alcohol or another drug to someone's drink without their knowledge