



Northern Territory of Australia

# Government Gazette

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Northern Territory of Australia

*Racing and Betting Act 1983*

## **Amendment of Code of Practice**

The Racing Commission, under section 148A(1) of the *Racing and Betting Act 1983* and with reference to section 43 of the *Interpretation Act 1978*, approves the amendments to the *Northern Territory Code of Practice for Responsible Service of Online Gambling 2019* specified in the Schedule.

Copies of the amended code and all documents incorporated or referred to in the code may be inspected by members of the public at any time at:

<https://nt.gov.au/industry/gambling/gambling-codes-of-practice>

Dated 31 March 2023

The Common Seal of the Racing Commission was affixed in the presence of:

Alastair Shields

## Schedule

1 Part 3, heading

*omit, insert*

### 3 Training

2 Part 3.1, at the end

*insert*

The new staff training must comply with the National Consumer Protection Framework for Online Wagering and include the minimum requirements set out in the National Unit of Competency, CHCFIN005 – "Provide responsible online wagering services".

The training for a new staff member must be completed before engaging with any customer or undertaking activities that influence the provision of online gambling.

3 Part 3.3, at the end

*insert*

The regular refresher training courses must comply with the National Consumer Protection Framework for Online Wagering and include the minimum requirements set out in the National Unit of Competency, CHCFIN005 – "Provide responsible online wagering services".

4 Part 3.4, at the end

*insert*

Each entry in the Gambling Training Register must be retained for a minimum of seven years after the date the training to which the entry relates was completed.

5 After Part 3.4

*insert*

### 3.5 Content and completion requirements

Online gambling providers must ensure that all employees involved in the provision of wagering services undertake responsible gambling training in accordance with the National Consumer Protection Framework for Online Wagering.

The responsible gambling training must include the minimum requirements set out in the National Unit of Competency, CHCFIN005 – "Provide responsible online wagering services".

A person who is employed by an online gambling provider on 1 April 2023 must complete the responsible gambling training before 1 October 2023.

A person who is employed by an online gambling provider after 1 April 2023 must complete the responsible gambling training before the employee engages with any customer or undertakes activities that influence the provision of online gambling.

6 After Part 8.1

*insert*

### **8.1A Consistent gambling messaging**

Online gambling providers must ensure all advertising and promotional material contains a gambling warning message.

The gambling warning message must comply with:

- (a) the National Consumer Protection Framework for Online Wagering; and
  - (b) the following documents published by the Department of Social Services of the Commonwealth and available at the website:  
<https://www.dss.gov.au/communities-and-vulnerable-people-programs-services-gambling-information-for-online-wagering-providers/consistent-gambling-messaging>:
    - (i) the National Consumer Protection Framework for Online Wagering – Consistent gambling messaging implementation plan (DSS 2824.10.22);
    - (ii) the National Consumer Protection Framework for Online Wagering – Supplementary Factsheet (DSS 2823.10.22);
    - (iii) the National Consumer Protection Framework for Online Wagering – Consistent Gambling Messaging Frequently Asked Questions (DSS 2825.11.22).
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